

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 19th day of June' 2024

C.G.No.07/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. S. Mallikarjuna (Depot Manager), APPTD (APSRTC),
Sullurpet, Nellore District. Complainant

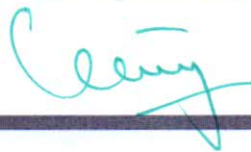
AND

1. Assistant Accounts Officer/ERO/Sullurpet
2. Dy. Executive Engineer/O/Sullurpet
3. Executive Engineer/O/Naidupeta Respondents

This complaint came up for final hearing before this Forum through video conferencing on 29.05.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint stating that in the garage of APSRTC Depot, Sullurpet they are having service connection SC.No.3631248000902 and the respondents erroneously changed the



said service connection category from LT-III to LT-II with effect from May'2020 and that they are utilizing the said service connection for garage machinery purpose only and not for any commercial purpose and they several times requested the respondents for conversion of the service from LT-II to LT-III but in vain.

02. The said complaint was registered as C.G.No.07/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint on 16.05.2024 the service was inspected and accordingly they have changed the category from LT-II to LT-III and revised bill was prepared and submitted for approval.
03. Heard both the parties through video conferencing. The respondents subsequent to the complaint, changed the category of the service connection of the complainant as per their request from LT Category II to LT Category-III and took steps for adjustment of the bill amount and the complainant admitted the same and requested to close the complaint as purpose is served. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.



04. ***In the result***, the complaint is closed. There is no order as to costs.

05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of June'2024.

[Handwritten signature in green ink] 19/06/24

CHAIRPERSON

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Member (Finance)
19/6/2024

[Handwritten signature in blue ink] 19/6
Member (Technical)

[Handwritten signature in blue ink] 19/6/2024
Member (Independent)

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Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.